



FOR IMMEDIATE RELEASE

IICRC Announces Transition to Self-Management

LAS VEGAS – Aug. 12, 2016 – [The Institute of Inspection, Cleaning and Restoration Certification](#) (IICRC) today announced that it has transitioned to self-management. All operations will now be conducted by IICRC staff located within the Global Resource Center in Las Vegas.

“This is an exciting time for the IICRC,” said IICRC Chairman Pete Duncanson. “Registrants, schools, instructors and Certified Firms will notice improvements every day. Throughout this transition, our top priority is improving customer support.”

The IICRC has already begun to implement numerous procedures to strengthen the Institute, including the hiring of a new customer satisfaction team. The IICRC will also have a new toll-free phone number (844-464-4272) and help desk email (helpdesk@iicrcnet.org).

“Please be patient with us as we establish the foundation for an improved IICRC,” added Duncanson. “The Institute has helped hundreds of thousands of inspection, cleaning, restoration and installation businesses to thrive – and will continue to do so for years to come.”

For press inquiries, please contact Jennifer Petersen at jpetersen@mulberrymc.com or 312-664-1532. For more information about the IICRC, visit www.iicrc.org.

About IICRC

The IICRC is a global, ANSI-accredited Standards Developing Organization (SDO) that credentials individuals in 20+ categories within the inspection, cleaning and restoration industries. Representing more than 54,000 certified technicians and 6,000 Certified Firms in 22 countries, the IICRC, in partnership with regional and international trade associations, represents the entire industry. The IICRC does not own schools, employ instructors, produce training materials or promote specific product brands, cleaning methods or systems. For more information, visit www.iicrc.org.

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