

Unbiased expert analysis for all flooring

IICRC-certified inspectors perform a variety of floor covering inspection related services for manufacturers, retailers, construction and installation contractors, interior designers, insurance-related associates and consumers for all types of flooring materials, including concrete, carpet, wood, laminate, resilient, vinyl, ceramic tile and natural stone.

An IICRC-certified inspector is an objective third party and trained professional who is hired to investigate and determine what has caused a floor to fail and render an opinion without bias. It is the inspector's role to gather the facts surrounding the claim and determine the specific cause of the problem in each case. Inspectors' experience, combined with completing highly specialized training courses, qualifies them to provide expert analysis and opinions on many flooring materials-related issues.

Categories of IICRC inspector certification

- Carpet Inspector
- Ceramic Tile Inspector
- Introduction to Substrate Subfloor Inspection
- Marble & Stone Inspector
- Resilient Flooring Inspector
- Wood & Laminate Flooring Inspector

For a full list of IICRC certifications, visit www.iicrc.org

Representing more than 54,000 registrants across the globe, the IICRC is an international nonprofit certifying body that sets standards for the cleaning, restoration and inspection industries. To know if a technician has received proper education and training, consumers should look for the cleantrust patch and logo.

For more information, contact:
info@iicrc.org

The IICRC
Vancouver, WA 98661

P 360 693 5675

F 360 693 4858

www.iicrc.org



IICRC
Institute of Inspection Cleaning
and Restoration Certification



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and Restoration Certification

Certified Inspection

Where professionals find training.
And consumers find peace of mind.



Trusted, professional carpet inspection

Residential and commercial carpet inspections are required when there are misunderstandings or complaints about carpet performance.

An IICRC-certified inspection is required by most carpet mills/manufacturers, and may be requested by anyone who is in the "carpet value chain," including the retailer, installation contractor or the end-user or consumer.

The inspector's job is to collect forensic evidence about flooring problems and express his or her observations and conclusions about that evidence in a clear and concise report suitable for use in a court of law.

Questions regarding carpet performance generally fall into one or a combination of the following categories:

- manufacturing
- specification
- installation
- maintenance
- misunderstanding of inherent product characteristics

Not only do IICRC inspectors understand inspection, but they are also required to have training and certification in carpet cleaning, stain and spot removal, repairs and installation.



Expert evaluation of hard surface flooring

Hard surface installation begins with the subfloor, substrate and/or underlayment, whether concrete slab, lumber, plywood, wood composite or other existing floor coverings.

Experienced IICRC-certified inspectors are not only trained to recognize all types of substrates, subfloors and underlayments and variety of floorcoverings such as concrete, carpet, wood, laminate, resilient, vinyl, ceramic tile and natural stone, but also understand how these substrates, subfloors and/or underlayments impact these floor covering materials.

IICRC-certified inspectors are qualified through a series of courses on products, performance and specifications, along with the problems that may be related to manufacturing, installation, maintenance, environmental or just inherent product characteristics. IICRC inspectors serve as a qualified third party when it comes to rendering professional analysis and opinions, all of which is designed to lead to better understanding of the product characteristics and performance, and ultimately, a resolution.

Over 40 years of building trust

The IICRC is a certification and standard-setting nonprofit organization for the inspection, cleaning and restoration industries. Serving the United States, Canada, United Kingdom, Australia, New Zealand and Japan, in partnership with regional and international trade associations, the IICRC represents the entire industry.

Originally founded in 1972, the IICRC is recognized internationally as a knowledgeable industry voice and resource. There are currently more than 54,000 active certified technicians, many with multiple certifications, and nearly 6,000 Certified Firms around the world. To know if a technician has received proper education and training, consumers should look for the **cleantrust** patch and logo.

